

MSI Company Profile

Introduction to Management Systems International

For over ten years, with headquarters in Carlsbad, California, Management Systems International, LLC (MSI) provides superior international standards consulting services by leading and managing the implementation and maintaining of Quality and Environmental Management Systems in various organizations such as service, technology, aerospace, manufacturing, DOD and distribution to name a few. MSI brings a fresh, innovative and “can-do” approach to implementing ISO standards such as 9001, 14001 & AS 9100. We assist our clients on levels of organization and strategy ensuring continuity, integrity and consistency throughout every project while instilling value and benefit as well. By powering business forward through consulting, training and software products and services, MSI provides management with the systems to improve processes and positively impact profitability within their company culture.

Competencies

MSI's success has been built on utilizing a comprehensive approach in implementing ISO standards for various companies by starting with developing a logical and achievable plan, segmenting the interviewing process in order to establish and document processes, presenting extensive overview and internal audit training courses for appropriate personnel, managing the implementation activities and to finally coach through the registration audits. In addition, MSI has developed a wide variety of training courses that have helped over 600 companies achieve certification for Internal Auditing, Implementation, QMS Planning and many more. By providing quantifiable measurements and adapting to various environments, whether it be corporate, geographic or cultural, MSI is founded on excellence and leadership. MSI has established and maintained many organizations' Internal Audits programs, and our experience and results in implementing quality and environmental management systems for various clients has placed MSI in a league of its own. Not one of our clients has ever been rejected for certification to either the ISO 9001, 14001 or the AS 9100 and SBS presented MSI the award of “Contractor of Distinction”.

Our extensive skills encompass all aspects of implementation and training with a strong commitment of all team members and a “best practice” approach to our client's project provides a smooth, value based relationship with MSI. MSI's dedication to excellence is demonstrated by being present at every SurePath customers' pre and registration audits (well over 150), which is direct feed-back and support to lessons learned. MSI consultants' training and experience level typically meets or exceeds an MBA, have 10+ years experience in various industries and companies and 20+ years experience in business operations, management and/or consulting. MSI maintains a wide range of qualifications. We excel in providing our clients documented processes based on our proven custom made templates that have withstood the scrutiny of numerous Registrar audits, forms, reports and top-notch training curriculum. Our vast knowledge extends to interfacing with third-party auditors on behalf of our clients.

Exceptional professional and technical expertise coupled with extensive industry knowledge makes Management Systems International, LLC (MSI) the choice for your implementation, maintenance to include for internal auditing and/or training.

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Sample of Offerings

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| Internal Audits | Gap Analysis | Surveillance/Recertification Audit | Registration Audits |
| Document Preparation | Establishing or Updating Quality or Environmental Policy(s) | Supplier Evaluation and Audits | Corrective and Preventive Actions |
| Establishing or Updating Quality or Environmental Objectives | Assessment of Product Manufacturing Plan | General or Specific Concern Consulting | Identify Environmental & Significant Aspects |
| Specifying, Recruiting and Training Employees | Customer Satisfaction Surveys | Control Regulatory & Legal Environmental Issues | Assessment of Contract Review Process |
| Assessment of Product Production, Documents and Operations | Assessment and Re-design of Continual Improvement Methods and Projects | Identify the Cause and Corrective Action for Nonconforming Products | Assist in Preparing for and Following Up on Management Reviews |

Partial Client List & References

- NSA: various divisions have implemented ISO 9001, and implemented ISO 14001 for one of NSA's largest divisions;
- Sodexo USA: multinational firm that manages cafeteria and hospitality services at thousands of corporations;
- SBS: corporate office and three branches; designs and builds open architecture, embedded computer products for commercial, communication and government markets.
- Tony Chernoske, Chief of Manufacturing, NSA, (301) 688-4101
- Cassie Vasco, Director HRMS, Sodexo USA, (301) 987-4870